

UNITED STATES DISTRICT COURT  
DISTRICT OF NEVADA

\* \* \*

NADIA WALKER, an individual;  
KATHLEEN VINCENT, an individual;  
DAWN DUNCAN, an individual; and  
MELISSA MESH, an individual,

Plaintiffs,

v.

VENETIAN CASINO RESORT, LLC, a  
Domestic Limited Liability Company; DOES  
and ROES 1-100, inclusive,

Defendants.

02:10-CV-00195-LRH-VCF

ORDER

Before the court are five motions for summary adjudication. Plaintiffs Nadia Walker, Kathleen Vincent, Dawn Duncan, and Melissa Mesh have moved for partial summary judgment on their claims for negligent training and supervision and breach of contract (#102<sup>1</sup> and #107, respectively). Defendant Venetian Casino Resort has moved for summary judgment on all of Plaintiffs claims in three separate motions (#109, #110, #111). The parties have both responded and replied to each motion (Plaintiffs' responses: #138, #133, #137; Plaintiffs' replies: #151, #150; Defendant's responses: #144, #136; Defendant's replies: #153, #156, #152).

---

<sup>1</sup> Refers to the court's docket number.

1 **I. Facts and Procedural History**

2 Plaintiffs Nadia Walker, Kathleen Vincent, Dawn Duncan, and Melissa Mesh were hired as  
3 cocktail servers at the Venetian Casino Resort ("Venetian") when it opened in 1999. (Plaintiffs'  
4 First Amended Complaint (FAC) (#50), ¶ 9.) (This earned them the title of "Founder," which  
5 occasionally appears in language quoted from the parties' exhibits.) Venetian initially adopted a  
6 "no rotation" policy for its servers: servers would bid for "stations" on the casino floor according to  
7 a performance-based score. (*Id.* at ¶ 13.) "Pit" stations—areas of the casino including table  
8 games—were more popular because they were more lucrative. (*Id.* at ¶ 23.)

9 Three years after Venetian hired Plaintiffs, Venetian abandoned the performance-based  
10 bidding system for a seniority-based system. (Defendant's Motion for Summary Judgment (MSJ)  
11 (#111), 18:20-22.) Over time, this had the effect of giving Plaintiffs their choice of stations and  
12 shifts. They chose the best of both. (FAC (#50) at ¶ 22.)

13 In 2008, as Nevada casinos suffered historic losses, Venetian announced it would move all  
14 its servers to a rotation schedule. (Defendant's MSJ (#111) at Ex. T.) Under a rotation schedule,  
15 Plaintiffs would lose their lucrative stations. The rotation announcement also coincided with the  
16 promotion of Sebastien Sylvestri and Daniel Lydia from within the Beverage Department—the  
17 department overseeing cocktail servers. (Plaintiffs' Opposition (#138), Ex. 4, ¶ 9.) Before and after  
18 the announcement, Lydia was heard talking about his plan to "fuck the Founders" by depriving  
19 them of their permanent stations. (*Id.*) Some who heard him inferred that Lydia and Sylvestri  
20 wanted the older cocktail servers out. (*Id.* at Ex. 5, p. 41:15-17.)

21 Following the move to a rotation schedule, things deteriorated for Plaintiffs. Plaintiff  
22 Walker challenged the rotation decision as discriminatory in early 2009. (*Id.* at Ex. 35.)  
23 Subsequently, her time-off requests were denied, she received the lowest performance evaluation of  
24 her Venetian career, Sylvestri disciplined her for insubordination, and she was ultimately  
25 terminated for the same reason. (Plaintiffs' Opposition (#137), Ex. 16.) Plaintiff Vincent injured  
26

1 herself while on rotation in an unfamiliar part of the casino. She took disability leave; subsequently,  
2 she was terminated. (*Id.* at Ex. 19.) Plaintiff Duncan was also denied time off. She experienced  
3 attendance problems; subsequently, she was terminated. (*Id.* at Ex. 17.) And Plaintiff Mesh  
4 continues working at the Venetian on less desirable shifts. (*Id.* at Ex. 18.)

5 Plaintiffs allege five distinct types of claims. First, Plaintiffs allege that the 2008 rotation  
6 and subsequent adverse events are the result of age discrimination. Second, they allege that  
7 Venetian retaliated against them when they challenged this discrimination. Third, Plaintiffs claim  
8 that Venetian breached its contract with them when it moved to the rotation schedule. Fourth,  
9 Plaintiffs argue that Venetian was negligent in training and supervising Sylvestri and Lydia. Fifth,  
10 Plaintiff Vincent alleges that Venetian discriminated against her on the basis of her disability.

11 The court considers each claim in turn.<sup>2</sup>

## 12 **II. Legal Standard**

13 Summary judgment is appropriate only when “the pleadings, depositions, answers to  
14 interrogatories, and admissions on file, together with the affidavits, if any, show that there is no  
15 genuine issue as to any material fact and that the moving party is entitled to judgment as a matter of  
16 law.” Fed. R. Civ. P. 56(c). In assessing a motion for summary judgment, the evidence, together  
17 with all inferences that can reasonably be drawn therefrom, must be read in the light most favorable  
18 to the party opposing the motion. *Matsushita Elec. Indus. Co. v. Zenith Radio Corp.*, 475 U.S. 574,  
19 587 (1986); *County of Tuolumne v. Sonora Cmty. Hosp.*, 236 F.3d 1148, 1154 (9th Cir. 2001).

20 The moving party bears the burden of informing the court of the basis for its motion, along  
21 with evidence showing the absence of any genuine issue of material fact. *Celotex Corp. v. Catrett*,  
22 477 U.S. 317, 323 (1986). On those issues for which it bears the burden of proof, the moving party  
23 must make a showing that is “sufficient for the court to hold that no reasonable trier of fact could  
24

---

25 <sup>2</sup> To the extent Plaintiffs have mixed requests for evidence spoliation sanctions in with their  
26 claims, these requests are denied as moot in light of the disposition below.

1 find other than for the moving party.” *Calderone v. United States*, 799 F.2d 254, 259 (6th Cir.  
2 1986); *see also Idema v. Dreamworks, Inc.*, 162 F. Supp. 2d 1129, 1141 (C.D. Cal. 2001).

3 To successfully rebut a motion for summary judgment, the non-moving party must point to  
4 facts supported by the record which demonstrate a genuine issue of material fact. *Reese v.*  
5 *Jefferson Sch. Dist. No. 14J*, 208 F.3d 736 (9th Cir. 2000). A “material fact” is a fact “that might  
6 affect the outcome of the suit under the governing law.” *Anderson v. Liberty Lobby, Inc.*, 477 U.S.  
7 242, 248 (1986). Where reasonable minds could differ on the material facts at issue, summary  
8 judgment is not appropriate. *See v. Durang*, 711 F.2d 141, 143 (9th Cir. 1983). A dispute  
9 regarding a material fact is considered genuine “if the evidence is such that a reasonable jury could  
10 return a verdict for the nonmoving party.” *Liberty Lobby*, 477 U.S. at 248. The mere existence of a  
11 scintilla of evidence in support of the plaintiff’s position will be insufficient to establish a genuine  
12 dispute; there must be evidence on which the jury could reasonably find for the plaintiff. *See id.* at  
13 252. Finally, where—as here—both sides have moved for summary judgment, the court must consider  
14 evidence submitted in support of both motions before ruling on either motion. *See Fair Housing*  
15 *Council of Riverside County, Inc. v. Riverside Two*, 249 F.3d 1132, 1136 (9th Cir. 2001).

### 16 **III. Discussion**

#### 17 **A. ADEA Disparate Treatment and Disparate Impact**

18 Plaintiffs allege that Venetian intentionally discriminated against them in violation of the  
19 Age Discrimination in Employment Act (ADEA). *See* 29 U.S.C. § 623(a) (making it unlawful for  
20 an employer to take adverse action against an employee “because of such individual’s age”). In  
21 particular, Plaintiffs claim that Venetian discriminated on the basis of age with respect to positions  
22 in the station bidding order, days off, disciplinary action, the distribution of uniforms, work  
23 assignments, and benefits. (Plaintiffs’ Opposition (#138), p. 6-12.) Venetian denies any  
24 discrimination.

25 Intentional discrimination under the ADEA is legally euphemized as “disparate treatment.”  
26

1 An ADEA plaintiff may establish disparate-treatment discrimination through direct or  
2 circumstantial evidence. *Sheppard v. David Evans & Associates*, 2012 WL 3983909, at \*2 (9th Cir.  
3 Sept. 12, 2012). In this Circuit, the *McDonnell Douglas* burden-shifting framework applies to  
4 circumstantial evidence of age discrimination at summary judgment (though not at trial). *Shelley v.*  
5 *Green*, 666 F.3d 599, 607 (9th Cir. 2012). Under *McDonnell Douglas*, a plaintiff employee must  
6 first establish a prima facie case of discrimination. This exists where the plaintiff produces  
7 evidence (1) that she is 40 years old or older, (2) that she was qualified for her position, (3) that  
8 despite being qualified she was adversely effected as an employee, and (4) that someone younger  
9 (but otherwise similarly situated) was treated more favorably. *See McDonnell Douglas Corp. v.*  
10 *Green*, 411 U.S. 792, 802 (1973); *see also Coleman v. Quaker Oats Co.*, 232 F.3d 1271, 1281 (9th  
11 Cir. 2000).

12 If the plaintiff states a prima facie case, she has created a rebuttable presumption of  
13 discriminatory treatment. The employer may rebut this presumption by producing evidence of a  
14 non-discriminatory reason for its actions. This evidence “explodes” the presumption of unlawful  
15 discrimination, and at summary judgment the plaintiff must respond with evidence sufficient to  
16 raise a genuine issue of material fact as to whether the employer’s evidence is pretextual. *Keisling*  
17 *v. SER-Jobs for Progress, Inc.*, 19 F.3d 755, 761 (1st Cir. 1994). *See also Coleman*, 232 F.3d at  
18 1282.

19 Venetian first objects to Plaintiffs’ claims by asserting they are time-barred. To the extent  
20 Plaintiffs Duncan, Mesh, and Vincent’s claims are based on the 2008 move to a rotation schedule,  
21 the court agrees. “A discriminatory practice, though it may extend over and involve a series of  
22 related acts, remains divisible into a set of discrete acts, legal action on the basis of each of which  
23 must be brought within the statutory limitations period.” *Lyons v. England*, 307 F.3d 1092, 1108  
24 (9th Cir. 2002). The allegation that these discrete acts stem from a discriminatory policy does not  
25 extend the statutory limitations period. *See id.* at 1107.

1 Here, that period is 300 days prior to the filing of the Equal Employment Opportunity  
2 Commission (EEOC) complaint. *See* 29 U.S.C. § 626(d)(1)(B) (setting out 300-day period for  
3 states that have laws prohibiting discrimination on the basis of age, of which Nevada is one (N.R.S.  
4 § 233.160)). Plaintiff Duncan filed her EEOC complaint on July 14, 2010. (Defendant's MSJ  
5 (#109), Ex. K.) Plaintiff Mesh filed her EEOC complaint on September 2, 2010. (*Id.* at Ex. M.)  
6 Plaintiff Vincent filed her EEOC complaint on July 20, 2010. (*Id.* at Ex. L.) Therefore, to the extent  
7 these Plaintiffs' claims rely on events 301 days before these dates (including the December 2008  
8 rotation decision), these claims are time-barred. On the other hand, Plaintiff Walker filed her first  
9 complaint on January 30, 2009. (Plaintiffs' Opposition (#138) at Ex. 35.) Thus, Plaintiff Walker's  
10 disparate treatment claim includes the December 2008 rotation decision.

11 The parties do not dispute that Plaintiffs have established a prima facie case. Instead,  
12 Venetian offers non-discriminatory reasons for its actions—particularly for the 2008 move to a  
13 rotation schedule—and Plaintiffs argue that these reasons are pretextual. Venetian relies primarily on  
14 an economic argument to justify the switch to the rotation schedule. And the economic facts are  
15 stark: “On October 2, 2007 [Venetian’s] stock traded at \$144.56 per share . . . only to bottom out at  
16 \$1.42 a share on March 5, 2009, a loss of approximately 99%.” (Defendant’s MSJ (#111), 7:16-17.)  
17 In response to this new economic reality, Venetian’s parent corporation laid off around 750 Las  
18 Vegas employees, and Venetian’s Beverage Department reduced inventory, revised complimentary  
19 drink procedures, and took other cost-saving measures. (*Id.* at Ex. Q.)

20 In Venetian’s telling, the move to a rotation schedule was one of these measures. As Pete  
21 Boyd, the Venetian’s then-Vice President of Food and Beverage, wrote in an email, the drop off in  
22 business meant that Venetian needed to “reduce staffing,” and one way to accomplish this was by  
23 including Plaintiffs in a rotation schedule. (*Id.* at Ex. T.) This allowed Venetian to enlarge  
24 Plaintiffs’ former stations as well as to achieve “maximum flexibility” in stationing its servers. (*Id.*)  
25 Venetian arrived at this decision after several beverage department managers and executives met,  
26

1 including Executive Director of Food and Beverage Sebastien Sylvestri. (*Id.* at Ex. Q.)

2       Around the time of the rotation implementation, Beverage Department manager Daniel  
3 Lydia expressed an intention to “fuck the Founders” with the rotation schedule. (Plaintiffs’  
4 Opposition (#138) at Ex. 4, ¶ 9 and Ex. 5, p. 41:15-17.) For example, former Beverage Department  
5 manager Susan Nutton-Carre—terminated by Venetian in September 2008—explained that as soon as  
6 Sylvestri assumed the position of Executive Director of Food and Beverage in July 2008, “he  
7 appeared to team with Mr. Lydia to rid the Beverage Department of the group of ‘Founders’ in the  
8 cocktail department.” (*Id.* at Ex. 4, ¶ 9.) She remembers Lydia saying “fuck those old fat bitches.”  
9 (*Id.*) She recalls that Sylvestri “encourag[ed]” Lydia. (*Id.*)

10       Heather Geist, the Beverage Department assistant manager responsible for terminating  
11 Plaintiff Walker, agrees with Nutton-Carre’s assessment. Around the time of the implementation of  
12 the rotation, Geist heard Lydia wonder, “Let’s see how many of those fat old bitches stick around.”  
13 (*Id.* at Ex. 5, p. 42:1-10.) Regarding his preferences for new hires in the beverage department,  
14 Lydia explained that he “wants them young.” (*Id.* at Ex 5, p. 43:5.) Another Venetian  
15 employee—this time a cocktail server like the plaintiffs—heard Lydia talking with an unknown  
16 person two months after the rotation went into effect. Lydia said, “It’s so funny I single handedly  
17 got those old fat day one girls out of their pits, and now to watch them trucking through slots.” (*Id.*  
18 at Ex. 6.)

19       These comments raise a genuine issue of material fact as to the reasons Venetian  
20 implemented the 2008 rotation. For example, Venetian claims that Lydia was not the decision-  
21 maker on the 2008 rotation, and “stray remarks by non-decision makers are insufficient to establish  
22 discrimination.” *See Mondero v. Salt River Project*, 400 F.3d 1207, 1213 (9th Cir. 2003). However,  
23 these remarks may “bear a more ominous significance” if tied to the adverse action taken against  
24 the employee. *Carlton v. Mystic Transportation, Inc.*, 202 F.3d 129, 136 (2d Cir. 2000). Here,  
25 Lydia himself raises this ominous specter when he says that he “single handedly got those old fat  
26



1 day one girls out of their pits.” (Plaintiffs’ Opposition (#138) at Ex. 6.) In order to determine  
2 whether Lydia is or is not a decision-maker with respect to the 2008 rotation, the court would have  
3 to make credibility judgments. That is the jury’s province. *See Liberty Lobby*, 477 U.S. at 255.

4        Though the rotation decision is not actionable for all but one plaintiff, the circumstances of  
5 that decision may be “background evidence” in support of Plaintiffs’ timely claims. *See National*  
6 *Railroad Passenger Corp. v. Morgan*, 536 U.S. 101, 112 (2002). Plaintiffs Walker, Duncan, and  
7 Mesh claim that they were denied time off—despite the fact that time off was awarded by seniority,  
8 of which they had plenty—while younger servers were not. (Plaintiffs’ Opposition (#138) at Ex. 17,  
9 p. 190:10-196:13 (Walker); Ex. 20 (Duncan); Ex. 15, p. WAPEGR005570 (Mesh).) Venetian  
10 persuasively explains this pattern by noting that the younger servers submitted their requests earlier.  
11 Such an explanation would be sufficient to counter Plaintiffs if Venetian always awarded time off  
12 on a first-come, first-served basis—but that is not the case. (*See id.* at Ex. 18 (explaining how  
13 Plaintiff Walker unsuccessfully attempted to get time off on both a first-come, first-served basis  
14 and a seniority basis). Nor does Venetian contend Plaintiffs’ claim that they were awarded fewer  
15 days off in aggregate than younger servers. Reasonable minds could differ on the “legitimate  
16 inferences” to be drawn from these facts. *Liberty Lobby*, 477 U.S. at 255.

17        Plaintiff Walker also alleges that Venetian discriminated against older servers in the  
18 imposition of discipline. Plaintiff Walker had her disciplinary record mistakenly augmented. When  
19 Lydia attempted to secure sanctions against Walker based on this mistaken record, a Human  
20 Resources employee resisted. Lydia asked the employee, “Can’t you just play along?” (Plaintiffs’  
21 Opposition (#138) at Ex. 21.) Venetian calls this question “likely in jest;” Plaintiff Walker calls it  
22 vindication. (*See Defendant’s Opposition* (#144) at 20.) A jury should decide whom to believe.

23        On the other hand, Plaintiff Vincent has not made any timely claims of disparate treatment.  
24 Plaintiff Vincent’s adverse employment action revolves around the discipline she received for  
25 peeling the labels off of beer bottles. (Plaintiffs’ Opposition (#137) at Ex. 30, p. 86:18-19.)  
26



1 However, this discipline occurred in 2008, after Plaintiff Vincent's 300 day limitation period (as  
2 determined by her EEOC complaint filing date) had run. Therefore, Venetian's Motion for  
3 Summary Judgment with respect to Plaintiff Vincent's disparate treatment claim is granted.<sup>3</sup> There  
4 exist genuine issues of material fact with respect to the remaining plaintiffs' non-time-barred  
5 disparate treatment claims. Accordingly, Venetian's Motion is denied with respect to these claims.<sup>4</sup>

6 Finally, Plaintiffs have alleged an ADEA disparate impact claim. To make out a prima facie  
7 case of disparate impact discrimination, the employee must prove that a facially neutral  
8 employment practice had a discriminatory impact on older workers. *Katz v. Regents of University*  
9 *of California*, 229 F.3d 831, 836 (9th Cir. 2000). If the employee makes such a case, then the  
10 employer may avoid liability by showing the policy was based on a reasonable factor other than  
11 age. *Smith v. City of Jackson, Miss.*, 544 U.S. 228, 239 (2005). While statistical evidence may be  
12 probative in establishing a discriminatory impact, the statistical sample size must be large enough  
13 to discern a pattern of discriminatory decisions. *Sorosky v. Burroughs*, 826 F.2d 794, 804 (9th Cir.  
14 1987).

15 Here, the facially neutral policy at issue is Venetian's "undisciplined system of subjective  
16 decision making." (Plaintiffs' Opposition (#137) at 1:22-23.) However, Plaintiffs have not set forth  
17 adequate statistical evidence to show a disparate impact on older workers. In *Sorosky*, the Ninth

18  
19 <sup>3</sup>Plaintiff Vincent also argues that younger disabled employees were accommodated while she  
20 was not. The relevance of accommodation is addressed in the discussion of Plaintiff Vincent's ADA  
claim, below.

21 <sup>4</sup> Plaintiffs have also not presented any corroborated evidence that Venetian discriminatorily  
22 distributed uniforms. Self-serving, uncorroborated testimony does not create a genuine issue of material  
23 fact. *Villiarimo v. Aloha Island Air, Inc.*, 281 F.3d 1054, 1061 (9th Cir. 2002) (quoting *Johnson v.*  
24 *Washington Metropolitan Transit Authority*, 883 F.2d 125, 128 (D.C.Cir.1989)). The (non-time-barred)  
25 evidence of disparate treatment regarding benefits, work assignments, and station bidding order relates  
26 only to Plaintiff Walker. Since the court finds that Plaintiff Walker has raised a genuine issue of  
material fact with respect to her disparate treatment claim, it is not necessary to address this evidence  
here. Where relevant, the court addresses this evidence in its discussion of Plaintiff Walker's retaliation  
claim, below.

1 Circuit confronted a situation in which 17 employees were terminated, 7 of whom were over age  
2 40. The court held that—absent evidence of statistical significance and without a larger sample  
3 size—this impact was not disparate. 826 F.2d at 804. The 2008 rotation affected 27 servers, 10 of  
4 whom were over the age of 40. (Defendant’s Reply (#152), 6:4-5.) That is, the rotation affected a  
5 lower percentage of older workers that did the termination in *Sorosky*.<sup>5</sup> Therefore, Plaintiffs have  
6 failed to make a prima facie case of disparate impact discrimination under the ADEA.

### 7 B. ADEA Retaliation

8 The ADEA prohibits employer retaliation after an employee has opposed an unlawful  
9 employment practice. 29 U.S.C. § 623(d). To establish a claim of retaliation, a plaintiff must prove  
10 that (1) she engaged in protected activity, (2) she suffered an adverse employment action, and (3)  
11 there was a causal link between the two. *Poland v. Chertoff*, 494 F.3d 1174, 1179 (9th Cir. 2007).  
12 “The causal link may be inferred from circumstantial evidence such as the employer’s knowledge of  
13 the protected activities and the proximity in time between the protected activity and the adverse  
14 action.” *Dawson v. Entek International*, 630 F.3d 928, 936 (9th Cir. 2011) (citation omitted).  
15 Protected activities include company-internal complaints about discrimination. *See Passantino v.*  
16 *Johnson & Johnson Consumer Products, Inc.*, 212 F.3d 493, 506-07 (9th Cir. 2000).

17 After the plaintiff establishes a prima facie case of unlawful retaliation, the burden then  
18 shifts to the defendant employer to offer evidence that the challenged action was taken for  
19 legitimate, non-discriminatory reasons. *Dawson*, 630 F.3d at 936 (citation omitted). “Finally, if the  
20 employer provides a legitimate explanation for the challenged decision, the plaintiff must show that  
21 the defendant’s explanation is merely a pretext for impermissible discrimination.” *Id.* (citation  
22 omitted).

23 Here, Plaintiff Duncan opposed Venetian’s alleged age discrimination—and therefore  
24

---

25 <sup>5</sup> As noted above, the 2008 rotation is relevant only to Plaintiff Walker’s ADEA claims because  
26 the other Plaintiffs are time-barred from asserting rotation-based claims.

1 engaged in a protected activity—when she complained to Venetian’s Human Resources department  
2 about discriminatory treatment. (See Plaintiffs’ Opposition (#137) at Ex. 17, ¶ 19.) The only non-  
3 time-barred claims that Plaintiff Duncan has raised involve (1) discrimination in awarding time off  
4 and (2) an unspecified incident with a supervisor. (*Id.* at 39-40.) First, Plaintiff Duncan has not  
5 offered any evidence connecting a protected activity with the denial of her time-off requests. While  
6 Plaintiff Duncan does allege in several emails to Venetian’s Human Resources Department that her  
7 time-off requests have been denied discriminatorily, there is no indication that these requests were  
8 retaliation for some earlier complaint. (*Id.* at Exs. 36-39.) Therefore, Plaintiff Duncan has failed to  
9 meet the causation prong of the prima facie case with respect to Venetian’s time-off decisions.

10 Second, Plaintiff Duncan alleges that a supervisor retaliated against her by a “sudden  
11 appearance at the time clock” after she had reported him for discriminatory conduct. (*Id.* at 39.)  
12 However, this description is too skeletal to provide a genuine issue of material fact for summary  
13 judgment. For example, it is not possible to tell whether Plaintiff Duncan suffered an adverse  
14 employment action as a result of her supervisor’s actions. Therefore, Plaintiff Duncan has not  
15 provided more than a “scintilla of evidence” in support of her position. *Liberty Lobby*, 477 U.S. at  
16 252. Summary judgment is appropriate.<sup>6</sup>

17 Plaintiff Mesh’s retaliation claim stems from her complaint of age discrimination in  
18 summer 2009 and the loss of preferred shifts and stations in August 2009. (Plaintiffs’ Opposition  
19 (#137) at Ex. 40, pp. 114, 126, 131.) But Plaintiff Mesh did not file her EEOC complaint until  
20 September 2, 2010. (Defendant’s MSJ (#109) at Ex. M.) Therefore, this retaliation claim is time-  
21 barred.<sup>7</sup>

22 Plaintiff Vincent has also not successfully stated a retaliation claim. She alleges that she

---

23  
24 <sup>6</sup> As Plaintiff Duncan herself notes, she alleges that her termination resulted from age  
discrimination, not retaliation. (Plaintiffs’ Opposition (#137) at 39:1-6.)

25 <sup>7</sup> To the extent Plaintiff Mesh bases her retaliation claim on the denial of time off, her claim  
26 suffers from the same causation defects as Plaintiff Duncan’s claim.

1 complained about age discrimination in the fall of 2008 and was then subject to retaliation in  
2 August of 2009. (Plaintiffs' Opposition (#138) at 44-45.) Plaintiff Vincent's allegation suffers from  
3 a causation problem: the temporal lapse between her protected activity and the adverse employment  
4 action (not being informed of a "rebid" of shifts) is too long to give rise to an inference of  
5 causation. When temporal proximity is the only evidence supporting causation, courts "uniformly  
6 hold that the temporal proximity must be 'very close.'" *Clark County School District v. Breeden*,  
7 532 U.S. 268, 273 (2001); *see also Cornwell v. Electra Central Credit Union*, 439 F.3d 1018, 1036  
8 (9th Cir. 2006) (8-month gap between employee's complaint and his demotion was too great to  
9 support an inference of causation). Nor has Plaintiff Vincent provided evidence that those  
10 responsible for the August 2009 retaliation knew about her earlier complaint. Therefore, Plaintiff  
11 Vincent has not established a prima facie case of retaliation under the ADEA.

12 On the other hand, Plaintiff Walker's retaliation claim raises a genuine issue of material  
13 fact. Plaintiff Walker's protected activity comes in the form of company-internal and company-  
14 external age discrimination complaints. (*See* Plaintiffs' Opposition (#138) at Ex. 27; Defendant's  
15 MSJ (#109) at Ex. J.) As a result of these complaints, Plaintiff Walker argues, she suffered a  
16 negative performance rating, selective discipline, and ultimately termination. (*See id.* at Ex. 27  
17 (negative performance rating and selective discipline), Defendant's MSJ (#109) at 15:3-4  
18 (termination).) Finally, in each case, Plaintiff Walker has demonstrated a prima facie causal  
19 connection between the protected activity and the adverse employment action. For example, one  
20 week after complaining of age discrimination to a supervisor, Plaintiff Walker received her first  
21 "meets expectations" performance rating from that same supervisor (before, her performance  
22 ratings had all been exemplary). (Plaintiffs' Opposition (#138) at Ex. 40.) Sylvestri allegedly  
23 selected Plaintiff Walker out for discipline about three weeks after she complained about specific  
24 discriminatory acts. (*Id.* at Ex. 42.) During a meeting with Sylvestri regarding this discipline, he  
25 told her that he did not like her "tone"—the "same tone" he had read in Plaintiff Walker's recent  
26

1 complaints. (*Id.*) And Plaintiff Walker demonstrates that Lydia was shopping for a pretext to fire  
2 her not long before she was fired. (*Id.* at Ex. 5, p. 85.)

3 Venetian argues that Plaintiff Walker's "meets expectations" performance report is not  
4 pretextual because it is possible that the supervisor who wrote the report had stricter standards than  
5 other supervisors, and Plaintiff Walker had never received an evaluation from this supervisor  
6 before. Plaintiff Walker responds by showing that in her 10 years of service at Venetian, she had  
7 never received below an "exceeds expectations" rating. (Plaintiffs' Opposition (#138) at Ex. 39.) In  
8 addition, Plaintiff Walker provides evidence that the particular supervisor who gave her the less  
9 favorable evaluation set her up to fail the night she was terminated. This supervisor overloaded her  
10 the night she was terminated by assigning her two work stations instead of one—stations across the  
11 casino floor from one another—while allowing other, younger servers to go home. (*Id.* at Ex. 23, ¶¶  
12 19-21.) This evidence is sufficient to create a genuine issue of material fact with respect to whether  
13 the "meets expectations" performance report was retaliatory.

14 In response to Plaintiff Walker's charge of selective discipline, Venetian argues that the  
15 discipline was justified. During what the parties refer to as the "nametag incident," Sylvestri  
16 approached Plaintiff Walker and asked why she was not wearing a nametag, contrary to Venetian's  
17 policy. Plaintiff Walker explained that her nametag had broken earlier, and she asked Sylvestri why  
18 he was not wearing a nametag. Tempers flared, and Plaintiff Walker was disciplined for  
19 insubordination. (Plaintiffs' Opposition (#138) at Ex. 27; Defendant's MSJ (#144) at Ex. N.)  
20 Plaintiff Walker provides the following evidence of pretext: Sylvestri mentioned her discrimination  
21 complaints during the disciplinary meeting; Sylvestri indicated he did not like her "tone," which  
22 was the "same tone" he detected in her written complaints; and Sylvestri stated to Plaintiff Walker  
23 that he would "get [her]," or "get [her] to sign [the disciplinary form]," after which he winked.  
24 (Plaintiffs' Opposition (#138) at Exs. 27, 48.) A reasonable jury could therefore find that  
25 Sylvestri's discipline was pretext. *See Liberty Lobby*, 477 U.S. at 248.

1 Finally, Venetian argues that Plaintiff Walker's termination was similarly justified by her  
2 insubordination. On the same night that Plaintiff Walker had been saddled with two distant  
3 stations, Plaintiff Walker got into an argument with the terminating supervisor over her workload.  
4 (Plaintiffs' Opposition (#138) at Ex. 5, Vol. II, p. 29-36.) However, the supervisor who fired  
5 Plaintiff Walker (a supervisor Venetian calls "disgruntled") has now changed her story: she claims  
6 that Lydia instructed her to omit facts and term Plaintiff Walker's behavior "insubordination." (*Id.*  
7 at Ex.5, Vol. II p. 34-35.) A jury should decide what is more credible: the initial or subsequent  
8 explanation for Plaintiff Walker's termination. Furthermore, this same supervisor claims that Lydia  
9 painted a target on Plaintiff Walker's back, requiring other Beverage Department managers to  
10 report even normally unreportable misconduct. (*Id.* at Ex.5, Vol. II, p. 85:20-25.) In this  
11 supervisor's view, Lydia made the request because "he wanted [Plaintiff Walker] gone." (*Id.* at Ex.  
12 5, Vol. II, p. 85:16.) A reasonable jury could infer that this conduct was retaliatory, and therefore  
13 summary judgment on Plaintiff Walker's retaliation claim is inappropriate.

#### 14 C. Breach of Contract

15 The basis for Plaintiffs' breach of contract claim is Venetian's breach of its promise to offer  
16 only no-rotation schedules to its cocktail servers. The parties dispute whether Venetian promised  
17 the following to Plaintiffs: "for so long as you stay [at the Venetian], you will not be subjected to a  
18 rotation and will bid your stations based on performance rankings." (Plaintiffs' Reply (#150), p.  
19 16:11-12.) Plaintiffs argue that Venetian made this promise at the beginning of their employment,  
20 that this promise acted as an inducement for them to leave their previous jobs, that this promise was  
21 (mostly) observed by Venetian, and that Venetian broke this promise in instituting the 2008  
22 rotation schedule. For its part, Venetian denies making any such promise, insisting that Plaintiffs  
23 were (or are) at-will employees.

24 However, despite the parties' skirmishing over Plaintiffs' at-will status, neither party denies  
25 that Plaintiffs could lawfully be terminated "at any time and for any reason or no reason." *Martin v.*  
26

1 *Sears, Roebuck & Co.*, 899 P.2d 551, 553 (Nev. 1995). This is the essence of at-will employment,  
2 and neither Plaintiffs nor Venetian suggest that Venetian's no-rotation promise altered the  
3 conditions under which Plaintiffs could be terminated. Rather, the parties dispute the contractual  
4 status of the no-rotation policy as a "subsidiary agreement" to at-will employment—that is, an  
5 "employment term." See *Baldonado v. Wynn Las Vegas, L.L.C.*, 194 P.3d 96, 106 n. 42 (Nev.  
6 2008) (citing *Kauffman v. International Brotherhood of Teamsters*, 950 A.2d 44, 47-50  
7 (D.C.App.2008) (discussing theories underlying modifications to at-will employment terms) and  
8 *DiGiacinto v. Ameriko-Omserv Corp.*, 59 Cal. App. 4th 629, 634-39 (1997) (same)). Under  
9 *Baldonado*, Nevada at-will employees "have no contractual rights arising from the employment  
10 relationship that limit the employer's ability . . . to change the terms of employment." 194 P.2d at  
11 106. And this is especially true where the employer has expressly reserved the right to alter at-will  
12 employment terms. *Id.*

13 Nevada therefore adopts the approach taken by a majority of courts with respect to an  
14 employer's ability to change the terms of at-will employment. See *Kaufmann*, 950 A.2d at 48  
15 (collecting cases). The logic of this approach is that "the ability to terminate the employment  
16 relationship at will necessarily includes the ability to alter its terms." *Id.*; see also *DiGiacinto*, 59  
17 Cal. App. 4th at 634. Where an employer unilaterally alters the terms of at-will employment, "the  
18 employee's continued employment constitutes sufficient consideration for the modification."  
19 *Baldonado*, 194 P.3d at 105. Otherwise, employers would be encouraged to fire at-will employees  
20 and rehire them the following day under the changed terms. *Kaufmann*, 950 A.2d at 48.

21 Here, the undisputed evidence shows that Venetian's employee handbook—which Plaintiffs  
22 acknowledge receiving—reserved the right "to change . . . policies and benefits, without prior notice,  
23 as necessary." (Defendant's Opposition (#136), Ex. F.) The handbook furthermore specifies that  
24 "[n]othing in this handbook is intended to create a contract of employment or benefits and no  
25 statement made by any officer, supervisor, or team member can be construed as a binding guarantee  
26



1 of employment. . . . Employment status may not be changed except if put in writing and signed by  
2 an authorized officer of the Venetian.” (*Id.* at Ex. G.) Notably, these provisions satisfy *Baldonado*’s  
3 approved language for disclaimers that reserve an employer’s right to change at-will employment  
4 terms: “[The rights enumerated in the handbook do not] interfere in any way with the right of the  
5 company to discharge or terminate you at any time.” *Baldonado*, 194 P.3d at 106 n. 42. (citing  
6 *D’Angelo*, 819 P.2d at 209 n. 4).

7 In addition, the Plaintiffs continued in their employment following the 2008 move to a  
8 rotation schedule. Plaintiffs Walker and Vincent were terminated in 2010, Plaintiff Duncan was  
9 terminated in 2011, and Plaintiff Mesh still works at the Venetian. (Defendant’s MSJ (#109) at Ex.  
10 A (Walker); Defendant’s MSJ (#111) at Ex. AA (Vincent); Defendant’s MSJ (#111) at Ex. LL  
11 (Duncan); Plaintiffs’ Opposition (#137) at Ex. 40, p. 143-44 (Mesh).) This continued employment  
12 constitutes “sufficient consideration” for the change to the rotation policy under a regime of at-will  
13 employment. *Baldonado*, 194 P.3d at 105. That Plaintiffs protested the switch to a rotation  
14 schedule is not legally relevant as long as they had a “brief period of time” to decide whether to  
15 stay on or quit. *See Kaufmann*, 950 A.2d at 48 (cited approvingly by *Baldonado*, 194 P.3d at 105 n.  
16 39). Here, Plaintiffs had several days. (*See* Plaintiff’s MSJ (#107), Ex. 1 (noting that several days  
17 elapsed between the announcement of the rotation schedule and its implementation).) Therefore,  
18 Venetian did not breach any contract with Plaintiffs in the 2008 shift to a rotation schedule.

19 Plaintiffs lodge a number of other challenges to Venetian’s control over at-will employment  
20 terms, including estoppel and ratification.<sup>8</sup> Plaintiffs allege that the no-rotation policy induced them

---

21  
22 <sup>8</sup> In light of this disposition of the breach of contract claim, the court need not consider  
23 Plaintiffs’ arguments that the handbook disclaimer did not effect a waiver of Plaintiffs’ contracted-for  
24 rights (there were none) and that the disclaimer was untimely (Plaintiffs were at-will employees even  
25 in the absence of the disclaimer, so the disclaimer’s “timeliness” does not matter). For similar reasons,  
26 the court need not address Plaintiffs’ argument that the disclaimer was too vague to effectively  
disclaim. Finally, Plaintiffs’ unconscionability arguments revolve around a different document—the  
employment agreement—that does not address the terms of employment. Therefore, these arguments  
are not relevant to the above analysis.

1 to leave lucrative jobs to come work at the Venetian, but this argument appears “merely to restate  
2 the breach of contract claim in other dress.” *Kaufmann*, 950 A.2d at 49. In *Kaufmann*, for example,  
3 the plaintiff left his former job and began employment with the defendant employer, relying in part  
4 on the employer’s offer to provide a housing stipend. *Id.* at 46. When his employer later  
5 discontinued the housing stipend, Kaufmann sued under a theory of estoppel. The court reasoned  
6 that Kaufmann’s at-will status prevented him from “rel[ying] to his detriment” on a term his  
7 employer was free to modify with Kaufmann’s consent—consent that Kaufmann impliedly gave  
8 when he continued his employment post-modification. *Id.* at 49.

9 Plaintiffs here are in a similar position to Kaufmann: they have not alleged reliance on a  
10 promise other than the one they impliedly agreed to modify. Thus, Plaintiffs have not shown that  
11 “injustice can be avoided only by enforcement of the promise”—that is, they have not made out a  
12 claim for estoppel. *See Dynalectric Co. of Nevada, Inc. v. Clark & Sullivan Constructors, Inc.*, 255  
13 P.3d 286, 288 (Nev. 2011) (describing the elements of estoppel).

14 Finally, Plaintiffs allege that Venetian ratified the no-rotation policy, and therefore this  
15 policy became a contract between Plaintiffs and Venetian. “[C]ontract ratification is the adoption of  
16 a previously formed contract, notwithstanding a quality that rendered it relatively void.” *Merrill v.*  
17 *DeMott*, 951 P.2d 1040, 1044 (Nev. 1997) (citation and quotation marks omitted). Here, Plaintiffs  
18 provide ample evidence that Venetian viewed itself as obligated to honor the no-rotation policy.  
19 (See Plaintiffs’ MSJ (#107) at Exs. 6-11 (noting that several Venetian executives referred to the  
20 policy as an “agreement” with Plaintiffs.) However, this evidence falls short of demonstrating that  
21 Venetian “was relinquishing its right to change the terms” of at-will employment. *Baldonado*, 194  
22 P.3d at 106.<sup>9</sup> As long as Venetian retained the power to terminate Plaintiffs at will—and neither

---

23  
24 <sup>9</sup> Indeed, Venetian unilaterally changed those terms at least once. In 2002, Venetian transitioned  
25 from a performance-based station bidding system to a seniority-based station bidding system, contrary  
26 to the earlier policy that servers “bid . . . stations based on performance rankings.” (Defendant’s MSJ  
27 (#111), 18:20-22.)

1 party contests this—Venetian retained the lesser power to prospectively modify the terms of their  
 2 employment. *See DiGiacinto*, 59 Cal. App. 4th at 634 (cited approvingly by the *Baldonado* court,  
 3 194 P.3d at 105 n. 39.); *see also Cotter v. Desert Palace, Inc.*, 880 F.2d 1142, 1145 (9th Cir. 1989)  
 4 (“An employer privileged to terminate an employee at any time necessarily enjoys the lesser  
 5 privilege of imposing prospective changes in conditions of employment.”). Therefore, Venetian’s  
 6 attempts to honor its employment terms “did not, as a matter of law, [create] an enforceable  
 7 contract with respect to future periods of employment.” *Baldonado*, 194 P.3d at 106.

8 Since Plaintiffs have not demonstrated that an enforceable no-rotation contract existed,  
 9 there is no “genuine issue of material fact” with respect to their breach of contract claim. Thus,  
 10 Plaintiffs cannot maintain their claim for the breach of the implied covenant of good faith and fair  
 11 dealing. *See Perry v. Jordan*, 900 P.2d 335, 338 (Nev. 1995) (noting that, to succeed on a claim for  
 12 breach of this covenant, the plaintiff must prove the existence of a contract).

#### 13 **D. Negligent training and supervision**

14 Both Plaintiffs and Venetian have moved for summary judgment on Plaintiffs’ negligent  
 15 training and supervision claim. The elements under Nevada law of a claim for negligent training  
 16 and supervision are “(1) a general duty on the employer to use reasonable care in the training and/or  
 17 supervision of employees to ensure that they are fit for their positions; (2) breach; (3) injury; and  
 18 (4) causation.” *Reece v. Republic Services, Inc.*, 2011 WL 868386, \*11 (D. Nev. Mar. 10, 2011).<sup>10</sup>

---

19  
 20 <sup>10</sup> The parties dispute whether physical harm is necessary to a claim of negligent training and  
 21 supervision, as do the opinions of this district. *See Robertson v. Wynn Las Vegas LLC*, 2:10-CV-  
 22 00303-GMN, 2010 WL 3168239 \*4-6 (D. Nev. Aug. 9, 2010) (collecting cases and certifying the  
 23 question to the Nevada Supreme Court (which could not rule because the case was dismissed)). The  
 24 Nevada Supreme Court has not yet addressed the physical harm requirement, and “[i]n the absence of  
 25 conclusive authority, the court will not graft a physical injury requirement onto the tort of negligent  
 26 . . . supervision.” *Daisley v. Riggs Bank, N.A.*, 372 F. Supp. 2d 61, 81 (D.D.C. 2005) (collecting cases).  
 Notably, the majority approach (including California law, which is especially persuasive authority in  
 Nevada) does not require physical harm. *See Nesheba M. Kittling, Negligent Hiring and Negligent  
 Retention: A State-by-State Analysis*, ABA 4<sup>th</sup> Annual Section of Labor and Employment Law  
 Conference (Nov. 6, 2010), available at <http://abalel.omnibooksonline.com/2010/data/papers/087.pdf>.

1 Claims for negligent training and supervision are based upon the premise that an employer should  
2 be liable when it places an employee, who it knows or should have known behaves wrongfully, in a  
3 position in which the employee can harm someone else. *Daisley v. Riggs Bank, N.A.*, 372 F. Supp.  
4 2d 61, 79 (D.D.C. 2005). An employee's wrongful behavior does not in and of itself give rise to a  
5 claim for negligent training and supervision. *Colquhoun v. BHC Montevista Hospital, Inc.*, 2010  
6 WL 2346607, \*3 (D. Nev. June 9, 2010). "Because the question of whether reasonable care was  
7 exercised almost always involves factual inquiries, it is a matter that must generally be decided by a  
8 jury." *Butler ex rel. Biller v. Bayer*, 168 P.3d 1055, 1065 (Nev. 2007).

9 Here, Plaintiffs' negligent training and supervision claims stem from Venetian's alleged  
10 failure to act on Plaintiffs' discrimination complaints. (The parties do not dispute that Venetian  
11 owed a duty to Plaintiffs not to discriminate against them.) In particular, Plaintiffs allege that Lydia  
12 and Sylvestri were not "fit for their positions" because of their discriminatory conduct and that  
13 Venetian failed to take proper action once it became aware of this conduct. (Plaintiffs' Reply  
14 (#151), 4:25-26.) Venetian's Human Resources Department was apprised of Lydia's "fuck the  
15 Founders" comments—made during meetings with Sylvestri—months before implementation of the  
16 2008 rotation policy. (Plaintiffs' Opposition (#138) at Ex. 4, ¶ 9.) Venetian investigated, and Lydia  
17 and Sylvestri denied making such comments. (Defendant's Reply (#144) at Ex. K, p. 43:23-44:5.)  
18 Venetian took no further action.

19 By itself, this does not raise a genuine issue of material fact with respect to Plaintiffs'  
20 negligent supervision claim. In light of subsequent complaints against Lydia and Sylvestri,  
21 however, a reasonable jury could find that Venetian did not exercise reasonable care in supervising  
22 them. First, Venetian's employee handbook sets forth a more extensive investigation procedure  
23 than Venetian appears to have followed when looking into Plaintiffs' complaints.

24 The handbook explains that, upon receiving a discrimination complaint,

25 the person to whom the incident was reported must immediately (within 24 hours) notify  
26 the Human Resources Department. Thereafter, the Human Resource Department shall

1 promptly (within 24 hours) apprise the Legal Department of the allegation. An investigation  
2 of the conduct complained of will be conducted and appropriate action will be taken in  
3 response to the complaint. The investigation will be conducted . . . in as timely a fashion as  
4 is practical in light of all the surrounding circumstances, including, but not limited to, the  
5 business needs of the Venetian. The person making the complaint . . . will be notified of the  
6 outcome of the investigation.

7 (Plaintiffs' MSJ (#102), Ex. 3.) However, Plaintiff Walker claims that she was not informed of the  
8 outcome of any investigation into a later complaint accusing Sylvestri of retaliatory discipline, nor  
9 was an investigation undertaken. (Id. at Ex. 10.) Yet while Venetian does not deny failing to inform  
10 Plaintiff Walker of the outcome, Venetian has produced evidence that it gathered witness testimony  
11 regarding the incident. (Defendant's Opposition (#144) at Ex. N, M.) Second, Plaintiff Walker  
12 lodged other complaints—for example, complaints about the mistaken attribution of work  
13 absences—in which Lydia was implicated. (See, e.g., Plaintiffs' MSJ (#102) at Ex. 14.) Taken  
14 together with Venetian's attempts to respond to these complaints, (*id.*), there is a genuine issue of  
15 material fact as to whether Venetian exercised reasonable care in addressing Lydia and Sylvestri's  
16 alleged misconduct.

17 Similarly, in the context of what Venetian knew about Sylvestri and Lydia, Plaintiffs  
18 Duncan and Vincent have alleged claims of negligent supervision that raise genuine issues of  
19 material fact. First, Plaintiff Duncan complains that she was denied time off when younger servers  
20 with less seniority were not. (*Id.* at Ex. 15.) Lydia was involved in decisions to award time off, and  
21 Venetian was aware of Lydia's alleged discriminatory behavior. On the other hand, Venetian  
22 subsequently attempted to accommodate Plaintiff Duncan's requests for time off. (Defendant's  
23 Opposition (#144) at Ex. R, p. 79-80.) These facts give rise to competing reasonable inferences as  
24 to whether Venetian exercised reasonable care, and therefore summary judgment is inappropriate.  
25 Second, Plaintiff Vincent argues that Venetian discharged her in 2010 after a period of disability-  
26 induced leave because "Junior Managers did not want 'old' cocktail servers on the floor."  
(Plaintiffs' MSJ (#102) at Ex. 16.) Venetian provides evidence that it terminated Plaintiff Vincent  
so that she could pursue vocational rehabilitation. (Defendant's Opposition (#144) at Ex. S.) This

1 dispute is one of fact and should be resolved by a factfinder.

2       However, Plaintiff Mesh has not stated a successful claim for negligent training and  
3 supervision. The only evidence Plaintiff Mesh cites to support her claim is an email complaining of  
4 a change in her seniority. (Plaintiffs' MSJ (#102) at Ex. 12.) In that email, Plaintiff Mesh explicitly  
5 distinguishes the treatment she received from the treatment other "Founders" received. Moreover,  
6 Plaintiff Mesh has not alleged a claim involving Lydia or Sylvestri, failing to demonstrate that  
7 either one was not "fit for [his] position." Since Plaintiff Mesh does not raise a genuine issue of  
8 material fact with respect to Venetian's negligent training and supervision, summary judgment for  
9 Venetian on Plaintiff Mesh's claim is appropriate.

#### 10       **E. Negligent Infliction of Emotional Distress**

11       Plaintiffs allege a cause of action for negligent infliction of emotional distress against  
12 Venetian. A claim of negligent infliction of emotional distress requires the plaintiff to show (1) the  
13 defendant acted negligently, (2) "either a physical impact . . . or, in the absence of a physical  
14 impact, proof of 'serious emotional distress' causing physical injury or illness," and (3) actual or  
15 proximate causation. *See Barmetter v. Reno Air, Inc.*, 956 P.2d 1382, 1387 (Nev. 1998). "In order  
16 to sustain a claim of emotional distress . . . the plaintiff needs to show that there was extreme and  
17 outrageous conduct." *State v. Eighth Judicial District Court*, 42 P.3d 233, 241 (Nev. 2002).  
18 "[E]xtreme and outrageous conduct is that which is outside all possible bounds of decency and is  
19 regarded as utterly intolerable in a civilized community." *Maduikie v. Agency Rent-A-Car*, 953 P.2d  
20 24, 26 (1998) (internal quotation marks and citation omitted). "The Court determines whether the  
21 defendant's conduct may be regarded as extreme and outrageous so as to permit recovery, but,  
22 where reasonable people may differ, the jury determines whether the conduct was extreme and  
23 outrageous enough to result in liability." *Cehade Refai v. Lazaro*, 614 F. Supp. 2d 1103, 1121 (D.  
24 Nev. 2009) (citing *Norman v. Gen. Motors Corp.*, 628 F. Supp. 702, 704–05 (D. Nev. 1986)).

25       Notably, Plaintiffs have alleged this claim against Venetian and not against their immediate  
26

1 antagonists, Venetian's employees. Therefore, Plaintiffs must argue that Venetian's negligence in  
2 "supervising and training its executives and managers to prohibit age discrimination" constitutes  
3 extreme and outrageous conduct. (Plaintiffs' Opposition (#137) at 33:1-2.) The alleged misconduct  
4 underlying this claim is the same misconduct that underlies Plaintiffs' negligent supervision claim:  
5 failing to exercise reasonable care in ensuring Lydia and Sylvestri were "fit for [their] position[s]."  
6 *Reece*, 2011 WL 868386 at \*11.

7 As noted above, the factual predicates of Plaintiffs' negligent supervision claim include  
8 implementing the 2008 rotation schedule and failing to adequately investigate complaints of age  
9 discrimination. While there may be a question as to the motives behind the 2008 rotation, the  
10 implementation of the rotation itself is not conduct "beyond all bounds of human decency."  
11 Similarly, Venetian's failure to conduct vigorous internal investigations may raise questions about  
12 how carefully it supervised its employees, but this failure is not "extreme and outrageous" within  
13 the meaning of Nevada's emotional distress torts. *See Welder v. University of Southern Nevada*,  
14 833 F. Supp. 2d 1240, 1245 (D. Nev. 2011) (noting that garden-variety "personnel management  
15 activit[ies]" do not constitute conduct "beyond all bounds of human decency"). Therefore,  
16 Venetian's Motion for Summary Judgment is granted as to the negligent infliction of emotional  
17 distress claim for all plaintiffs.

#### 18 F. ADA discrimination

19 To prevail in an employment discrimination claim under the Americans with Disabilities  
20 Act, 42 U.S.C. §§ 12101-12213 (ADA), a plaintiff must establish that she (1) is an employee, (2)  
21 has a disability, (3) is a "qualified individual" capable of performing the essential functions of the  
22 job either with or without reasonable accommodation, and (4) was unlawfully discriminated against  
23 because of her disability. *See Kennedy v. Applause, Inc.*, 90 F.3d 1477, 1481 (9th Cir. 1996). The  
24 ADA defines "disability" in part as "being regarded as having [a physical or mental impairment]."  
25 *See* 42 U.S.C. 12102(1)(C). An individual is "regarded as" having a disabling impairment if she has  
26



1 been subjected to unlawful discrimination because of it, “whether or not the impairment limits or is  
 2 perceived to limit a major life activity.” 42 U.S.C. § 12102(3)(A). A regarded-as impairment  
 3 cannot be transitory and minor. 42 U.S.C. § 12102(3)(B). Nor is an employer obliged to provide  
 4 reasonable accommodations to an employee only regarded as disabled. *See* 42 U.S.C. § 12201(h).

5 In 2008, Congress passed the ADA Amendments Act, Pub.L. No. 110-325, 122 Stat. 3553  
 6 (ADAAA), which rejected a narrow view of the regarded-as provision. In particular, Congress  
 7 repudiated

8 the Supreme Court’s reasoning in [*Sutton v. United Airlines, Inc.*, 527 U.S. 471 (1999)]  
 9 with regard to coverage under [§ 12102(1)(C)] and reinstat[ed] the reasoning of the  
 10 Supreme Court in *School Board of Nassau County v. Arline*, 480 U.S. 273 (1980), which set  
 forth a broad view of the third prong of the definition of handicap under the Rehabilitation  
 Act of 1973.

11 “Introduction” Appendix to Part 1630, 29 C.F.R. § 1630, App. (2011). *School Board of Nassau*  
 12 *County* reasoned that “the negative reactions of others are just as disabling as the actual impact of  
 13 an impairment.” 480 U.S. at 282. Thus, in passing the ADAAA, Congress eliminated the  
 14 requirement that employees establish their employer’s beliefs concerning the severity of their  
 15 impairment. “Regarded as Substantially Limited in a Major Life Activity” Appendix to Part 1630,  
 16 29 C.F.R. § 1630, App. (2011).<sup>11</sup>

17 Here, because Plaintiff Vincent’s ADA claim presumes that Venetian would be required to  
 18 accommodate her, Plaintiff Vincent’s claim must fail. Venetian argues that Plaintiff Vincent was

---

19 <sup>11</sup> Under the ADAAA, Plaintiff Vincent has successfully raised a genuine issue of material fact  
 20 as to whether Venetian regarded her as disabled. Venetian argues that *Walton v. United States*  
 21 *Marshals Service*, 492 F.3d 998 (9th Cir. 2007), requires Plaintiff Vincent to provide evidence of her  
 22 imputed disability’s severity, either through Venetian’s subjective beliefs or through objective  
 23 evidence. But the ADAAA has rejected this requirement. *See* 29 C.F.R. § 1630, App. (2011) (rejecting  
 24 the reasoning of *Sutton*, on which *Walton* relies). Instead, Plaintiff Vincent must meet a lower standard:  
 25 that Venetian regarded her as disabled. *Id.* Plaintiff Vincent has presented ample evidence that  
 26 Venetian knew of her disability in the form of communications between Venetian and Plaintiff  
 Vincent’s physician. (Plaintiffs’ Opposition (#133), Ex. 1.) Moreover, Venetian’s employees  
 exchanged emails discussing Plaintiff Vincent’s inability to work. (Defendant’s Reply (#156), Exs. A-  
 H.) Therefore, a reasonable jury could conclude that Venetian regarded Plaintiff Vincent as disabled  
 under the ADAAA’s lower standard.

1 not qualified to perform her job as a cocktail server. Plaintiff Vincent does not disagree; instead,  
2 she counters that she was qualified to perform under an accommodated "reassignment." (Plaintiffs'  
3 Opposition (#133) at 15:12-13.) Under the ADAAA—as well as under Ninth Circuit precedent  
4 predating the ADAAA, *see Kaplan v. City of North Las Vegas*, 323 F.3d 1226, 1232 (9th Cir.  
5 2003)—an employer has no duty to accommodate a regarded-as disability. See 42 U.S.C. §  
6 12201(h). Since Plaintiff Vincent has not demonstrated that she was qualified for her job absent  
7 accommodation, she has failed to properly allege the elements of an ADA discrimination claim.  
8 Summary judgment on this claim is therefore proper. See *Kaplan*, 323 F.3d at 1233 (affirming  
9 summary judgment when the employee could not perform the essential functions of his job and the  
10 employer did not have a duty to accommodate him).

#### 11 **IV. Conclusion**

12 For the foregoing reasons, the court concludes that summary judgment is appropriate on  
13 some, but not all, claims.

14 IT IS THEREFORE ORDERED that Defendant's Motion for Summary Judgment on  
15 Plaintiffs' ADEA disparate treatment claim (#109) is DENIED as to Plaintiffs Walker, Duncan, and  
16 Mesh. It is GRANTED as to Plaintiff Vincent. Defendant's Motion for Summary Judgment on  
17 Plaintiffs' ADEA disparate impact claim (#111) is GRANTED as to all plaintiffs.

18 IT IS FURTHER ORDERED that Defendant's Motion for Summary Judgment on  
19 Plaintiffs' ADEA retaliation claim (#109 and #111) is DENIED as to Plaintiff Walker. It is  
20 GRANTED as to Plaintiffs Vincent, Duncan, and Mesh.

21 IT IS FURTHER ORDERED that Defendant's Motion for Summary Judgment on  
22 Plaintiffs' breach of contract claim (#111) is GRANTED. Similarly, Defendant's Motion for  
23 Summary Judgment on Plaintiffs' breach of the implied covenant of good faith and fair dealing  
24 claim (#111) is GRANTED. Plaintiffs' Motion for Summary Judgment on the breach of contract  
25 claim and the breach of the implied covenant of good faith and fair dealing claim (#107) is hereby  
26

1 DENIED.

2 IT IS FURTHER ORDERED that Defendant's Motion for Summary Judgment on  
3 Plaintiff's negligent training and supervision claim (#111) is DENIED as to Plaintiffs Walker,  
4 Vincent, and Duncan. It is GRANTED as to Plaintiff Mesh. Plaintiffs' Motion for Summary  
5 Judgment on its negligent training and supervision claim (#102) is DENIED.

6 IT IS FURTHER ORDERED that Defendant's Motion for Summary Judgment on  
7 Plaintiff's negligent infliction of emotional distress claim (#111) is GRANTED as to all plaintiffs.

8 IT IS FURTHER ORDERED that Defendant's Motion for Summary Judgment on  
9 Plaintiff's ADA discrimination claim (#110) is GRANTED.

10 IT IS FURTHER ORDERED that the parties shall lodge their proposed joint pretrial order  
11 within forty-five (45) days from entry of this Order. See Local Rule 16-4 and 26-1(e)(5).

12 IT IS SO ORDERED.

13 DATED this 9<sup>th</sup> day of October, 2012.

14   
15 LARRY R. HICKS  
16 UNITED STATES DISTRICT JUDGE  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26